Privacy Policy

Effective Date: October 25, 2025

At **Vocal Insights**, we respect your privacy and are committed to protecting it. This Privacy Policy explains how we handle your data when you use our AI-powered applications, including **Vocal Insights**.

1. Data Collection and Use: When you interact with our platform, we may collect the following data:

- **Audio recordings**: When you choose to record speech for emotion analysis.

- **User identifiers**: Such as email address (for login and reporting purposes only).

- **Interaction logs**: Basic usage metadata (e.g., time of use) to improve functionality.

We use this data to personalize your experience, fine-tune your emotion model, and provide feedback through the Vocal Insights application.

2. OpenAI API Usage: Our emotion analysis and pattern detection rely on OpenAI's API. To protect your privacy:

- **Your data is not used to train OpenAI's models.**

- **OpenAI retains API data for a maximum of 30 days for abuse monitoring, then deletes it.**

- **We do not share your personal data with OpenAI or any third parties.**

You can learn more at [OpenAI's API Data Usage Policy](#).

3. Data Storage: All personal data, including your emotion training samples, is securely stored and encrypted. You may request deletion of your data at any time by contacting us at crangle@vocal-insights.com from the same email address you use to log in.

4. Children's Privacy: Our application is not intended for children under 18. We do not knowingly collect personal data from children.

5. Changes to This Policy: We may update this policy to reflect improvements or legal changes. Any updates will be posted here with a revised effective date.

6. Contact Us: For questions or data requests, contact:

📧 **crangle@vocal-insights.com**

📍 Vocal Insights, Based in Palo Alto, Santa Clara County, California, USA